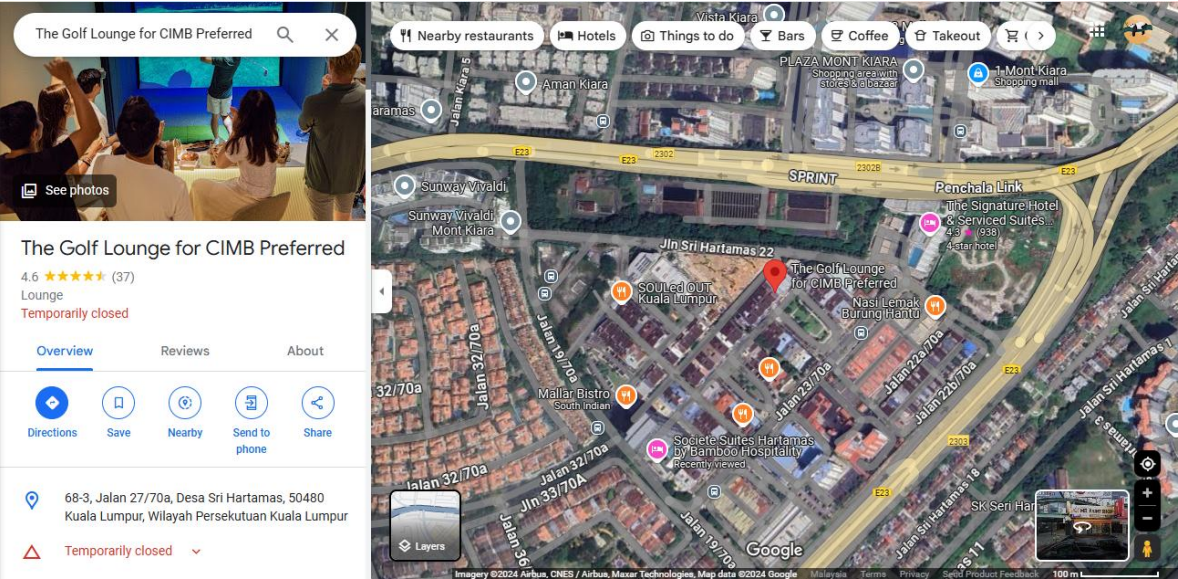


# FAQs

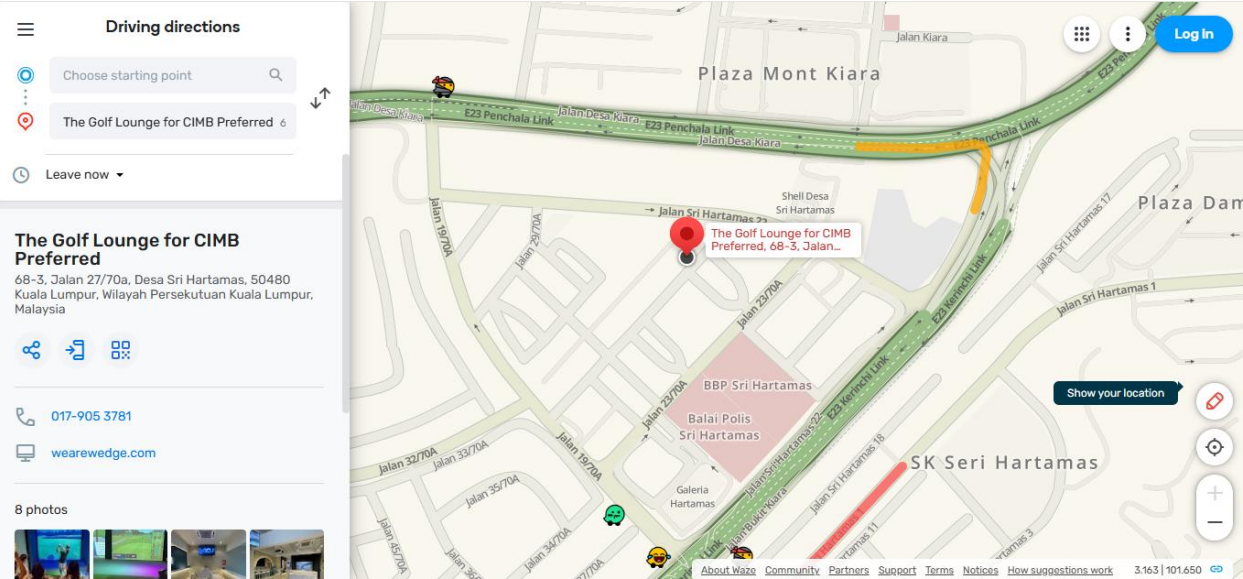
No.	FAQ	Answer
The Golf Lounge Access – CIMB Preferred Customers		
1	Can non CIMB mass customers access The Golf Lounge?	No, they need to be a CIMB Preferred customers to have access to the Lounge.
2	How can CIMB Preferred customers be eligible for the complimentary Private Suite access?	They need to be: 1. Preferred Qualified Customers with min <b>AUM of RM250K</b> (PCRR A and B, latest month AUM=>RM250K) 2. Holder of <b>a Preferred Visa Infinite credit card or Preferred Debit Mastercard</b>
3	How much is the walk-in rate for Private Suite access for CIMB Preferred customers?	Private Wealth Suite (12 pax) – RM100 per hour after 50% discount Preferred Suite (8 pax)– RM75 per hour after 50% discount
4	Will Unqualified Preferred (PCRR C) have access to the Lounge?	PCRR C customers can still go to the Lounge and are entitled to 50% of the walk-in rate for access to the Lounge. They are not entitled to the Complimentary Pass.
5	Any food and beverages provided for CIMB Preferred customers?	No, F&B is to be borne by customers themselves.
6	Can the customers transfer the complimentary Private Suite access to friends/family?	No, however eligible Preferred customers who has the redemption code can bring their friends/family up to 10pax to the Lounge.
7	Can customers access the Golf Lounge if they receive the redemption code for the complimentary pass but do not have Preferred Visa Infinite or Preferred Debit Mastercard?	No, customers need to apply for Preferred Visa Infinite credit card or Preferred Debit Mastercard and show it at the Lounge to have access.

FAQs

No.	FAQ	Answer
The Golf Lounge Access – CIMB Preferred Customers		
8	Where is the location of The Golf Lounge?	The location is available by searching “The Golf Lounge for CIMB Preferred” in Waze or Google Map. Note that the Golf Lounge is only available in Sri Hartamas, Kuala Lumpur.



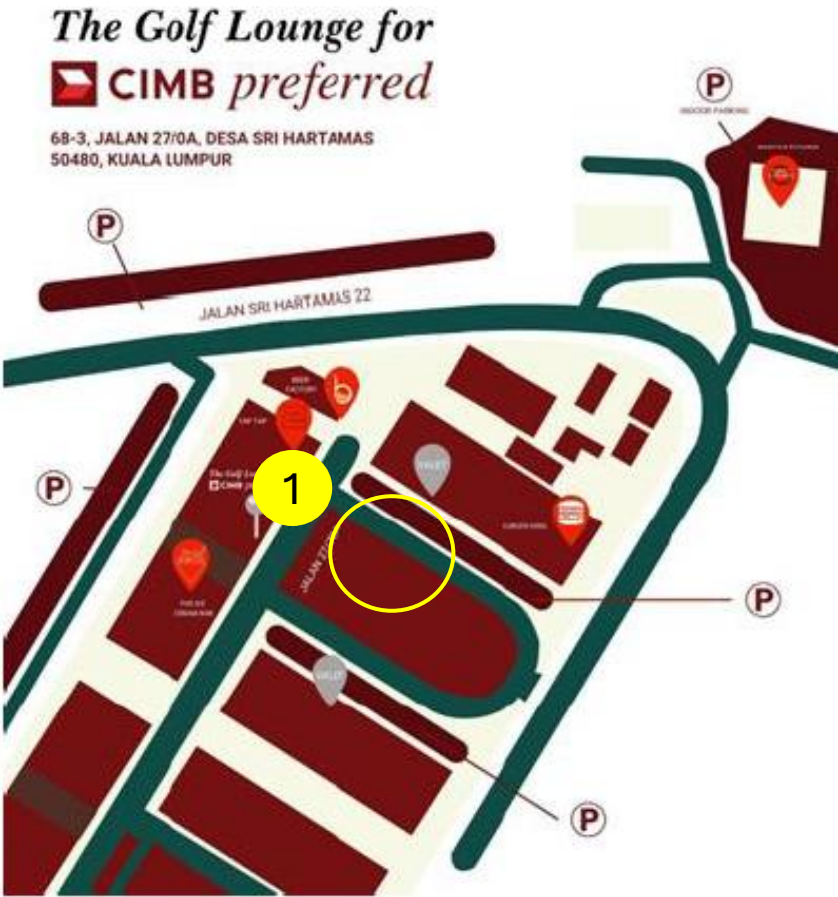
Google Maps



Waze

# FAQs

No.	FAQ	Answer
The Golf Lounge Access – CIMB Preferred Customers		
9	Where is the nearest parking and rate?	<b>Societe Hotel</b> Parking Fee: RM2.50 per hour.



1 The Golf Lounge for CIMB Preferred